

Appendix

Fees for 2026/27**Comparison of fees**

Table 1 below shows the current fees for the kerbside garden waste collection service for all district councils within Nottinghamshire.

Local Authority	First bin price (2025/26)	Additional bin price (2025/26)	Cost per collection (First Bin)	Service Provision
Broxtowe Borough Council	£45	£26	£1.96	Fortnightly from March to November, monthly from December to February. Discount is offered to those signing up from 1 October (£26 for the first bin and then £13 for the second bin).
Ashfield	£35	£20	£1.75	Fortnightly March to December.
Bassetlaw	£38	£38	£2.11	Fortnightly March to November.
Gedling	£45	£23	£2.25	Fortnightly April to March – no service January and February. Currently have a waiting list for the service.
Mansfield	£42	£20	£2.10	Fortnightly March to November, one in December and no collections in January and February.
Newark and Sherwood	£38	£38	£1.81	Fortnightly March to November, monthly December to February.
Rushcliffe	£47	£37	£1.96	Fortnightly but no collections over the Christmas and New Year period.

Table 1: Current garden waste subscription fees across Nottinghamshire

The current fee of £45 for the first bin in Broxtowe is slightly above the average price of £41 across all Nottinghamshire districts. There are differences in the subscription fees for additional bins. The Council's current fee for an additional bin is £26, which is below average (£29) across the Nottinghamshire districts.

As of 1 November 2025, 2,493 subscribers across the Borough have paid for the use of additional bins. This is a 5% increase on the previous year (2,374).

Comparative pricing for garden waste subscription fees has also been extended outside of the Nottinghamshire boundary but in areas still local to the Borough (Table 2). This was to evaluate the competitiveness of the current garden waste fees. The findings show that the Council's subscription fee for the first bin, is lower than districts outside of, but still local to, Nottinghamshire.

Local Authority	First bin price (2025/26)	Additional bin price (2025/26)	Cost per Collection	Service Provision
Amber Valley - Derbyshire	£48	£26	£2.40	Collections run fortnightly from February to November. Residents also pay a one-off fee of £28 to purchase the bin and have it delivered.
Derbyshire Dales - Derbyshire	£58	£58	£2.52	Fortnightly throughout the year.
Erewash – Derbyshire	£37	£27.75	£1.85	Collections run from February through to November.
Charnwood - Leicestershire	£55	£55	£2.20	Fortnightly throughout the year (Except Christmas and New Year). £55 via direct debit. £60 other payment methods.
Harborough - Leicestershire	£61	£61	£3.39	Collections run fortnightly April to November and then the following March. (Nine Months).
Boston - Lincolnshire	£52.50	£31.20	£2.63	
South Holland - Lincolnshire	£59.50	£59.50	£2.48	

Table 2: Current garden waste subscription fees for districts outside of Nottinghamshire but local to the Council.

Payment mechanisms

Residents can currently subscribe to the service in two ways:

- Online
- By telephone (both via customer services)

Approximately 83% of Broxtowe subscribers use the online payment system (4% increase on the previous year). Online subscription is by far the cheapest and easiest payment method.

The breakdown for payments received are as follows:

Method	Amount	Percentage
Self-Service - Online	£843,552	83.1%
Self-Service – Automatic Telephone Payment	£1,125	0.1%
CRM	£166,711	16.5%
Cash/Cheque	£3,175	0.3%

Table 3: Breakdown of payment avenues for garden waste subscriptions (This breakdown is for payments received up until the 31 October 2025).

Proposed subscription fees

Over recent years, the annual subscription fee for the garden waste collection service has gradually increased. These adjustments have been necessary to reflect rising operational costs, including those associated with staffing, materials, and fuel. This approach has enabled the Council to continue delivering a reliable service to residents while ensuring the financial sustainability of the service.

However, over the past two years, there has been a decline in the number of subscribers. Since the start of the 2023/24 financial year, the service has seen a reduction of just over 1,000 subscribers. This trend is likely linked to broader cost-of-living pressures affecting household budgets. In response, it is proposed that the subscription fee for the first bin remains at the current rate of £45. This is intended to help stabilise subscriber numbers and support efforts to reverse the recent decline. In contrast, a modest increase is proposed for additional bins. Broxtowe's current charge for a second bin (£26) is below the average for Nottinghamshire districts. It is therefore recommended that the fee for any additional bins be increased to £28. This adjustment will still mean that the price for the second bin remains below the current Nottinghamshire average of £29 (prior to any future review), ensuring it continues to offer good value for money.

First bin

Fee options for 2026/27 are shown in tables 4 and 5 below. Current subscriber numbers have been used to assist in the forecast of the financial projections.

	£45 Current and proposed price	£46 (+£1)
	£979,965	£1,001,742
Potential additional income against current subscription price.	£0	£21,777
Cost per Collection (23 collections per season)	£1.96	£2.00

Table 4: First garden bin subscription fee options

Additional bin prices

Number of additional bins	Number of subscribers	Number of bins	£26 (current price)	£28 (+ £2)
1	2,178	2,178	£56,628	£60,984
2	212	424	£11,024	£11,872
3	70	210	£5,460	£5,880
4	15	60	£1,560	£1,680
5	9	45	£1,170	£1,260
6	2	12	£312	£336
7	4	28	£728	£784
8	0	0	£0	£0
9	0	0	£0	£0
10	1	10	£260	£280
11	0	0	£0	£0
12	2	24	£624	£672
Potential additional income			£77,766	£83,748

Table 5: Additional garden bin subscription fee options

Autumn/Winter discount

From 1 October, subscription fees for garden waste are reduced to encourage residents that haven't already done so, to sign up to the service. At this time, there are approximately ten collections remaining until the end of the season.

Currently, subscribers signing up from the 1 October pay £26 on the first bin and any additional bins ordered are half price. There have been an additional 90 subscribers to the garden waste service since the 1 October 2025 (29% increase on the previous year). For the season 2026/27, it is proposed to increase the autumn discount price by **£1** to **£27**, but further additional bins would continue to be half price (£14).

Risks

While the proposal to maintain the current subscription fee of £45 for the first garden waste bin is intended to prevent further decline in subscriber numbers, there remains a potential risk of attrition among residents who subscribe to additional bins. The proposed increase in the fee for second and subsequent bins, from £26 to £28, may lead some households to reconsider their participation, particularly in the context of ongoing cost-of-living pressures.

The key challenge is to retain the existing customer base while ensuring the service remains financially viable considering rising operational costs, including employee wages, fuel, and fleet maintenance. It is important to acknowledge that the garden waste service continues to offer good value for money and provides residents with a convenient and environmentally sustainable method of disposing of garden waste. Nonetheless, careful monitoring of subscriber trends will be essential following implementation to assess the impact of the revised fee structure and to inform any future adjustments.